

A tenant's guide to Reducing false alarms

Reducing false alarms

All alarms are prone to dust and insects getting inside them which can damage the sensor and cause false alarms. To help reduce the risk of this happening, please remember to keep the alarm and area around it clean with a vacuum and damp cloth. Remember to dry it thoroughly afterwards.

Dust covers should also be used when work is carried out which could contaminate the alarm (such as painting or drilling holes in walls). **DO NOT PAINT ANY PART OF THE ALARM.**

Silencing/removing the alarm

The detector can be silenced by pressing the test/hush button in the centre but only if a thorough investigation has confirmed a false alarm. This will silence the alarm for 10 minutes. **NEVER IGNORE AN ALARM.**

The smoke alarms can be removed by inserting a flat blade screwdriver about 10mm into the removal slot (identified with a picture of a screwdriver on the alarm) and sliding the device away and off the base plate. The Carbon Monoxide detector can be removed by twisting the alarm anticlockwise slightly.



Removal slot indicated by
the screwdriver icon

**NEVER REMOVE AN ALARM
WITHOUT LETTING ASHFIELD
DISTRICT COUNCIL KNOW.**



**Please report any issues to
Ashfield District Council immediately.**