# Cleaning Service Standard – General Needs Flats

This document sets out the specification for cleaning in the block in which you live.

The blocks are listed at the end of this document.

## Internal Communal Cleaning

### Light Clean – Monthly 6 x times per year

* General sweep of communal areas
* Sanitise and removal of rubbish

### Deep Clean – Monthly 6 x times per year

* Sweep and mopping of floors and stairs
* Remove cobwebs in all communal areas
* Disinfect area
* Cleaning to all fixtures and fittings including door frames/windows/staircase handrail/railings and lights and any waste removal

## Window Cleaning

* Cleaning every 2 months (January, March, May, July, September, November) of communal windows and frames, doors and panels only, both internally and externally. Window cleaning does not cover individual flats.

If you feel the above standards have not been delivered or you have any comments on our service, please contact our Housing Management and Tenancy Services Team at Tenancy@ashfield.gov.uk or Tel: 01623 450000.

General Needs Blocks include:-

* Brickyard Drive, Hucknall
* Brierley Road, Sutton
* Butlers Close, Hucknall
* Caunts Crescent, Sutton
* Chatsworth Drive, Hucknall
* Deepdale Court, Sutton
* Eastwell Court, Hucknall
* Goodall Crescent, Hucknall
* Holgate Walk, Hucknall
* Jephson Buildings, Sutton
* Lammas Close, Sutton
* The Oval, Sutton
* Rockwood Court, Hucknall
* Spring Street Flats, Hucknall
* Stanton Court, Sutton
* Stoneyford Court, Sutton
* Truman Drive, Hucknall
* The Twitchell, Sutton
* Twitchell View, Sutton
* Westbourne Road, Sutton
* Willowbridge Court, Sutton